

## Green Screen

### eSpinner

If an eSpinner display shows a green screen in the “Spinning Video” mode (not in the “TV” mode), check if the audio settings are set correctly and recycle the power (turn it off, wait 10 seconds, and turn it back on).

1. On the start screen, press the **start** button.



2. A 3-touch sequence is needed to access the password entry dialog box. Touch the locations on the workout options screen in the sequence shown ( , then , and then center of the  logo)

The password dialog box should now appear at the screen.

**Note:** Each location must be pressed within 1 second of the previous location. If you are unable to access the password screen after several attempts, you may need to re-calibrate the touch screen.

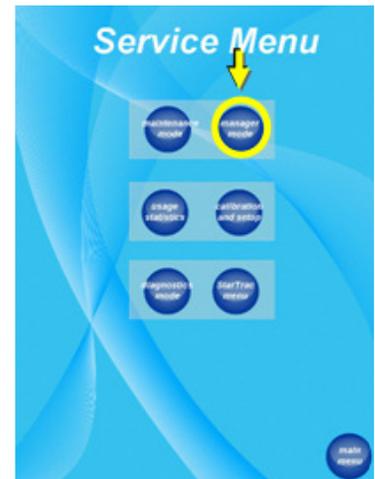


# Troubleshooting

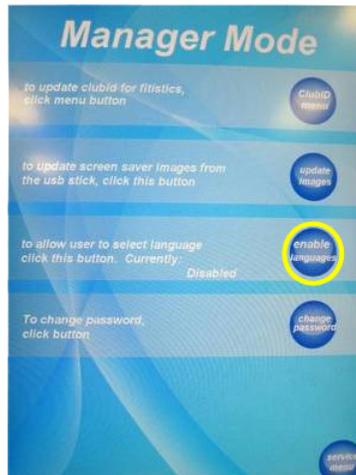
- On the password screen type '2 1 8' then 'enter' to gain entry into the "Service Menu" Screen.



- Once in the "Service Menu" screen, press the 'Manager Mode' button to enter "Manager Mode" menu.



- While in "Manger Mode" screen, user can toggle between 'enable languages' and 'disable language' button to allow user to select text language on the screen. When the 'enable languages' option is selected, an 'audio menu' option will populate in the list.



- Once the **'enable languages'** option is selected, press the **'audio menu'** button to gain entry to audio menu screen.



- If you have the standard eSpinner console and have not upgraded to a multilanguage video card than all the audio language settings should be set to secondary.
- The 16 GB language SD cards are loaded with 2 languages. The primary language is identified on the card. **The secondary language is always English.**
- Use the **'change'** button to toggle between the **'primary'** and **'secondary'** option for each flag. When primary option is selected, audio language will be the dubbed language on the SD card. When secondary option is selected, English audio is used.



*Note: There are multiple screens on this page that will need to be complete. Use the **'more languages'** button to toggle between languages.*

Exit **'audio language'** screen by pressing **'service menu'** button then **'main menu'** button. Changing audio language is now complete. Recycle the power, wait for the system to reboot and test to make sure video mode plays as normal. If you need further assistance, contact Customer Service at 1-800-503-1221 (714-669-1660).